



Requesting a report or have questions?

To keep you informed about our plans, we want to share how many grievances, appeals and exceptions have been filed by members. To receive a report, call the Customer Service number on the back of your Blue Cross and Blue Shield of Nebraska Medicare Advantage ID card or see the phone numbers and addresses on the Contact Us page.

If you have a question on the process or status of your organizational/coverage determination, grievance or appeal please call the Member Customer Service number on the back of your Blue Cross and Blue Shield of Nebraska Medicare Advantage ID card or see the phone numbers and addresses on the Contact Us page. If you are a provider or your provider has a question please call the Provider Inquiry Line at 1-888-505-2022.